

flicks Mobile Cordless Boombox Projector

Frequently Asked Questions

1. Q: Why is Flicks not powering up when I press the power button?

a. Please ensure the master toggle switch at the bottom of Flicks is turned on. You will not be able to operate Flicks without turning on this master toggle switch first.

b. Please check the battery level of Flicks by pressing the battery button. If the battery level is low, charge Flicks with the supplied power adapter.

2. Q: Why is Flicks not being charged when I plug in the power adapter?

a. Please ensure the master toggle switch at the bottom of Flicks is turned on. You will not be able to operate Flicks without turning on this master toggle switch first.

b. The battery indicator (4 white LEDs) will flash when Flicks is being charged.

3. Q: What is the largest image size that can be projected by Flicks?

A: Flicks can project images up to 200 inches in diagonal.

4. Q: What is the lifetime of Flicks LED light source?

A: The lifetime of Flicks LEDs is rated at 20000 hours.

5. Q: What is the lifetime of Flicks battery?

A: Flicks uses the same battery cells as the laptop computers. The Flicks battery can be charged and discharged at least 300 cycles.

6. Q: How do I output movies from my iPhone to Flicks?

A: Flicks is compatible to most HDMI-compatible devices. In order to output movies from your iPhone/iPad to Flicks:

If you use iPhone 5 or later models, you will need to buy a Lightning Digital AV Adapter from Apple.

If you use iPhone 4S or earlier models, you will need to buy an Apple 30-pin Digital AV Adapter.

7. Q: Does Flicks support wireless projection?

A: To project video wirelessly, you can connect your favorite TV sticks such as Roku, Google Chromecast, Amazon FireTV Stick, etc. to Flicks' HDMI port and power these TV stick with Flicks' built-in USB port.

8. Q: I see that Flicks has an USB port, can I plug in my USB flash drive to the USB port and play video files stored in the USB flash drive on Flicks?

A: Flicks built-in USB port provides 10W (5V/2A) power only. It does not support any multimedia playback.

9. Q: When I connect my iPhone/iPad to Flicks, I can only hear the sound but not the video, why?

A: Reboot your iPhone/iPad and try to connect to Flicks. Check if you can see your iPhone screen on your Flicks. iPhone / iPad has this intrinsic software problem of not outputting video when it's left on for a long time.

10. Q: Why does Flicks projector turn off automatically after a while?

A: To conserve power, we design Flicks to turn off automatically after 5 minutes when there is no video signals going into Flicks.

11. Q: How long does Flicks last per each full battery charge?

a. Flicks 140WH Model: 4 hours movie playback (wired HDMI) / 28 hours Bluetooth music playback.

b. Flicks 280WH Model: 8 hours movie playback (wired HDMI) / 56 hours Bluetooth music playback.

12. Q: Does Flicks support 3D movies?

A: Flicks does not support 3D video playback.

13. Q: How do I make the image rectangular when the projected image is trapezoidal?

A: Flicks keystone setting is set at "auto" by default which automatically makes the projected image rectangular even when Flicks is placed on uneven surface. However, if the projected image is not perfectly rectangular (such as the projected wall is not perpendicular to the surface), you can manually adjust the keystone setting to make the image rectangular. Press the Menu button until you see the Keystone icon  and press '+' and '-' buttons to manually make the adjustment.

14. Q: When I connect my Apple MacBook Pro to Flicks via HDMI, I only see the video but I don't hear any sound coming out from Flicks, why?

A: Some computer's default audio setting is set to play using its internal speakers, so you will just need to change your computer's setting to play audio via Flicks.

15. Q: I see occasional static white snowy noise when I watch movies on Flicks, why?

A: Unplug your HDMI cable from Flicks and your device and plug them back in. If the phenomenon persists, it might be that the HDMI cable has become faulty. Try using a new HDMI cable and try again.

16. Q: The sound volume is very low even when Flicks volume is at maximum, why?

A: You will need to also turn up the volume level of your devices (smartphone, computers, etc.) in order to obtain the maximum sound output.

17. Q: I connect my microphone to Flicks and try to use Flicks as a personal karaoke or PA system, but there is no sound coming out from Flicks, why?

A: In order to use Flicks as your personal karaoke or PA system, you have to make sure the microphone you purchased has an amplifier built in. Flicks will not work with passive microphones such as the type you use to talk on the phone.